

Party Rental Policies at Great Lakes Rental

Payment:

Required at the time rental item is picked up. Orders for delivery must be paid in full prior to delivery or have the balance paid C.O.D. unless prior credit has been established. Visa, MasterCard, American Express, Local Checks or Cash are accepted. A valid driver's license or other official picture ID is also required.

Pricing:

For weekday events, you may keep party items for 48 hours. For weekend events, you may pick-up party items on Friday and return them on Monday for a one day charge. All prices quoted are "event" (same as one day) rates unless otherwise specified and are for customer pick-up and return. Delivery is available for an additional charge. Canopy pricing is customer installed and does not include set up.

Special arrangements must be made if you desire to have items that will be used for more than one day. Prices are subject to change without notice. The rental charge is applicable for all rental items delivered whether or not those items are used, we charge for time out, not time used.

Deposits:

Deposits are required on some items for reservation (canopies, moon jumps, margarita machine, dunk tank) and all reservations during May and June and will be applied to the total rent due. Most items also require a deposit in addition to the rent. Deposits may be paid with cash or credit card, and will be refunded when items are returned undamaged, clean and on time.

Delivery and Pick-Up:

Delivery and pick-up service is available for an additional charge (depending on location). This is for "tailgate" delivery, which means our driver will unload your order to a single, convenient ground level location, such as garage, front door or driveway, unless previously arranged and billed. Our driver will unload and stack your order, but not carry it inside and set up. After use, your order should be repacked and restacked in the same location as delivered.

All items used for food should be rinsed food-free and repacked in the same containers as delivered. Tables, chairs, and boxes are not weather-proof, please do not expose them to rain or harsh weather. The customer is responsible for the security and safe-keeping of all rental items from the time of delivery to the time of return. There will be replacement charges assessed for all broken, damaged or missing items. An optional damage waiver is offered to protect against accidental breakage. The waiver does not apply toward shortages or water damage. All necessary permits, licenses, and public/private utility markings are the customer's responsibility; Great Lakes LLC accepts no responsibility for permit violations or damage to underground utilities.

If you are putting up a tent, you are required to call the National Diggers Hotline at 811 before you put it up so utilities can be located in the area where you are driving in the stakes. This should be done 1 week before the event including those that will be set up by Great Lakes. Utilities are the responsibility of the renter.

Canopy Rental:

All canopy pricing is customer installed pricing and does not include set up or delivery. A deposit of 50% is required to reserve canopies. Be sure to 811 to locate underground utilities in the yard before you install your canopy. There is an additional charge for canopies returned wet; please call us if it has been raining, we would rather extend the rental another day to allow for time to dry if reservations allow.

Cancellation:

Deposits will not be returned on all reservations canceled within 72 hours of reservation pick up or delivery time.

Rental Policies:

All rates subject to change without notice. Prices here are rounded to the nearest dollar and include sales tax. The customer is always responsible for all fuel. Clean up is the responsibility of the customer. Minimum fee charged for necessary clean-up is \$10.